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RMA Request Form



Instro use only

Contact Details:

Your company name

Your telephone number

Your name

Your email address

Equipment Details:

Return shipping address

Your reference number for the return

Instro part number (from serial plate)

Instro serial number (from serial plate)

Description of product

Description of problem:

About the return:

Service/Repair Warranty Claim

Purchase date if warranty claim

Has the product been modified since purchase?

Yes modified No modification

If Yes, description of any modification

Health and safety:

I certify that the equipment being returned is free of any chemical, radioactive, bio hazardous or otherwise dangerous substances and is safe for human handling. This equipment poses no health and safety risks due to contamination.

Personal data – How we use your information:

We use the details you have provided in relation to your RMA application and when communicating with you regarding your repair. We do not share your information with any third parties.